

YOU WERE UNABLE TO COMPLETE VAT REFUND FORMALITIES IN FRANCE

I was unable to complete the VAT refund formalities before leaving France².
Am I still entitled to a refund?

Yes. To obtain a refund, you must:

- 1**
- obtain a receipt from the Customs service in your country of residence proving that you paid the duty and VAT on the goods purchased, or;

- present a copy of the export sales form and the goods purchased to the French embassy or consulate in your country of residence to obtain a stamp or certificate confirming that they have seen the goods.

- 2**
- Send your request for regularisation to the Customs service located at the French point of departure within six months of the date of purchase.

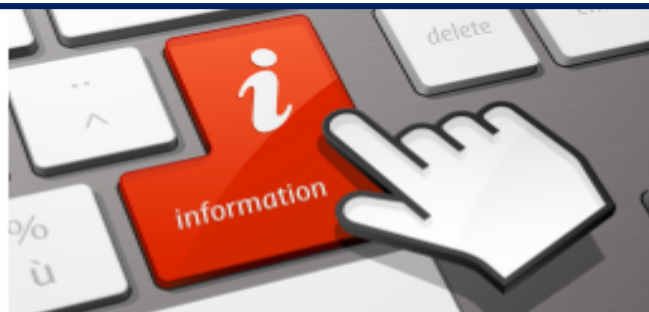
You must enclose with your request:

- A copy of an official document proving that you are a non-EU resident.
- The receipt provided by Customs in your country of residence, or a certificate/export sales form stamped by the French embassy or consulate.
- Your travel ticket.
- A letter explaining why you were unable to complete the VAT refund formalities before leaving France or the EU. This letter must also include the date and time you left France.

What should I do if I leave the European Union via a Member State other than France?

You must ask the relevant authorities in this Member State to stamp your export sales forms and send them back to the French retailer who sold you the goods.

² If you were unable to complete the formalities before your departure due to exceptional circumstances, you must explain what they were when you make a request for regularisation.



THIS LEAFLET IS IN ABBREVIATED FORM AND IS STRICTLY FOR INFORMATION PURPOSES. IT DOES NOT REPLACE THE RELEVANT LEGISLATION.

To obtain more detailed information and avoid committing an offence, we recommend you consult the following:

Contact

- Internet sites:
www.douane.gouv.fr
www.rendezvousenfrance.com
- Free smartphone application: Douane Fr

Alternatively, contact

- Infos Douane Service

0 811 20 44 44

Cost of the call: 1st call depends on your tariff

Or from outside
Metropolitan France
+ 33 1 72 40 78 50



web : douane.gouv.fr

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