

GENERAL CONDITIONS OF ACCESS, TRAFFIC CIRCULATION AND PARKING AT PARIS-BEAUVAIS AIRPORT

Preamble:

These Conditions are adopted by the Beauvais Airport Management and Operation Company (SAGEB), Operator of Paris-Beauvais Airport under the Public Service Delegation Agreement awarded by the Beauvais Tillé Airport Joint Entity (SMABT), Owner of the Beauvais Tillé Airport, dated 19th March 2008 for a period of 15 years as from 1st June 2008.

These Conditions serve to define the terms under which passengers and users are authorised to access, drive and park at Paris-Beauvais Airport. They are brought to the attention of passengers and users by signage at the automatic pay station located in carpark P1 and at the automatic pay station located in front of Terminal 2. They are also available:

- On the Paris-Beauvais Airport Website: <https://www.aeroportparisbeauvais.com/acces-et-parking/parking/>;
- On the online sales site: <https://shop.aeroportparisbeauvais.com/>;
- Upon request: service.clients@aeroportbeauvais.com.

The mere act of accessing, driving around or entering any one of the Airport carparks in any type of vehicle entails unrestricted and unreserved acceptance of these conditions and of the pricing applicable to the users of the carparks at Paris-Beauvais Airport. These Conditions shall prevail over any other conditions featuring in any other document, except by prior written exemption approved by SAGEB. In the event of the translation of these General Conditions, only the French version shall prevail in the event of a legal dispute.

SAGEB reserves the right to amend the terms of these General Conditions at any time. The applicable provisions shall take effect from the day of purchase by the Customer.

Any natural or legal person who fails to respect these General Conditions of Access, Traffic Circulation and Parking or the regulations applicable to the parking areas and carparks at Paris-Beauvais Airport may be refused access to them.

ARTICLE 1: DEFINITIONS

- 1) The spaces dedicated to the parking of vehicles and their halting on the Airport public right of way shall henceforth be interchangeably referred to as 'parking areas' and 'carparks'. These spaces are open 24/7.
- 2) The term 'private vehicle for non-commercial use' means any vehicle with a total height of less than or equal to 2 metres and a GVW of less than or equal to 3.5 tonnes, used strictly for private purposes not directly or indirectly related to a commercial and/or fee-chargeable service.
- 3) The terms 'private vehicles used for car sharing', 'commercial vehicles with less than nine seats', 'commercial shuttle buses', 'private transport' (in the sense of Article L3131-1 of the Transport Code), 'tourist cars with a driver' and '2 or 3-wheeled motorised vehicles', refer equally to all vehicles used upon the order or request of a customer, within the context of a commercial and/or fee-chargeable service, which provide a regular or occasional service.
- 4) The term 'hire vehicle' refers to vehicles offered to customers by professional hire companies duly authorised by SAGEB to operate vehicle hire business activity on airport premises and who are holders of an occupancy permit agreement for the airport public area.
- 5) The term 'vehicle car sharing' means any provision of a vehicle by users of the Paris-Beauvais Airport parking areas through an intermediate company duly authorised by SAGEB and which is the holder of an occupancy permit agreement for the airport public area.
- 6) The term 'licensed taxi' means any motor vehicle with a maximum of nine seats, including that of the driver, fitted with special visible equipment, for which the owner or operator holds a parking permit for the airport public area issued by the Oise Prefecture, and which waits for customers in order to fulfil their requests for the transportation of people and luggage in return for payment.
- 7) The term 'taxi' means any motor vehicle with a maximum of nine seats, including that of the driver, fitted with special visible equipment, for which the owner or operator is only authorised to drop-off passengers and their luggage at designated locations at Paris-Beauvais Airport. Private transportation for people who have pre-booked may operate pick-ups from Paris-Beauvais Airport.
- 8) The term 'passenger' exclusively means a person who takes a flight from or to Paris-Beauvais Airport.
- 9) The term 'user' more broadly means any individual who uses the airport facilities, whether they are a passenger or not.
- 10) Within these General Conditions, Paris-Beauvais Airport may also be referred to interchangeably by the terms 'Airport', 'Airport hub' and 'Aerodrome'.
- 11) The term 'passage' means an entrance which exits onto the Paris-Beauvais Airport parking areas.

ARTICLE 2: USE OF THE PARIS-BEAUVAIS AIRPORT PARKING AREAS

This article seeks to define the use of each of the Paris-Beauvais Airport parking areas in accordance with the vehicle categories indicated in Article 1 and the frequency of use of the carparks.

The Paris-Beauvais Airport parking areas are as follows:

- Open access permanent carparks: Drop-off point, carparks P1, P2,P3 and P4;
- Parking with restricted access: the drop-off parking spaces reserved for private car-share vehicles, vehicles for commercial use with less than nine seats and commercial shuttle buses (door-to-door public transport and private transport from and to the unofficial parking areas), special spaces reserved for licensed taxis, the overflow area and Ready line carpark for hire vehicles, carpark P3 and the control tower carpark.

2.1 Permanent Carparks with Open Access

2.1.1 Vehicle categories authorised to use the permanent open access carparks:

- Private vehicles for non-commercial use
- Airport service vehicles

2.1.2 Vehicle categories not authorised to use the permanent open access carparks:

Access to the open access permanent carparks is strictly prohibited for vehicles not covered by Article 2.1.1. Failure to adhere to this prohibition shall incur a penalty of €50 for an identified violation.

2.1.3 Special conditions for certain types of vehicles

Trailers with a total height in excess of 2 metres and lower than 3 metres, with a towing vehicle with a GVW less than or equal to 3.5 tonnes (motor homes, trucks, caravans and cars fitted with a trailer), must use carpark P4. Drivers of these vehicles should use the intercom in carpark P4 for entry and exit to be authorised by the operator.

The price is fixed according to the length of stay and the tariff specific to this type of vehicle.

2.1.4 Payment conditions for open access permanent parking areas (non-Internet)

A magnetic ticket is issued at the entry terminals to the permanent parking areas. Payment for parking is to be made upon presentation of the ticket:

- By bank card or in cash at the automatic pay stations located in parking area P1 and in front of Terminal 2, opposite carpark P2;
- By bank card at the designated terminals at the exit to the drop-off point and permanent carparks P1, P2,P3 and P4 (electronic cards are not accepted);
- By bank card or in cash with the agents in the parking office located in Terminal 2.

American Express and GR-Total cards are not accepted by Paris-Beauvais Airport's car parking facilities. Payments by cheque are not accepted.

Parking tariffs are indicated at the entrance to the permanent carparks, at the automatic pay station located in carpark P1 and at the automatic pay station located in front of Terminal 2, opposite P2. They are available on the Paris-Beauvais Airport Website.

Payment for parking is due once a vehicle enters one of the carparks. Any period commenced is payable.

Following issuance of the exit ticket, the user will have sufficient time, according to the geographical location of his carpark, to leave his parking space.

2.1.5 Payment conditions for open access permanent parking areas bookable over the Internet.

The Paris-Beauvais Airport website offers users the option to book parking online in carparks P1, P2, P3 and P4. Payment for this booking is made exclusively by bank card on the reservations site.

The user is provided with a booking voucher by email once payment has been validated. This booking voucher indicates the relevant parking period, the user's name, the rate, the registration, the carpark and the code required for entry to the carpark. The booking voucher may be printed or downloaded onto a smartphone.

Upon arrival at the selected carpark terminal, the user must input the code indicated on the booking voucher (a 6-digit code) so that the barrier opens. He will be issued with a ticket programmed with the parking dates. The programmed ticket issued must be retained until the passenger's return from his trip and must be presented once again at the exit terminal.

When leaving the carpark, if the user has not exceeded the scheduled exit time, he must insert the ticket into the exit terminal. Once inserted, the ticket cannot be recovered (the invoice was sent by email at the time the booking was made).

In the event of an error, the user should contact Parking Services using the intercom located on the parking terminal, or go to Parking Services located in Terminal 2.

Bookings cannot be changed and in case of cancellation, it will be free of charge if done 24H00 prior the date and hour of entrance. Over this time, no refund available.

The booking cannot be made and validated less than 7 hours prior to entry into the relevant carpark.

Paris-Beauvais Airport will accept early arrivals up to 120 minutes in advance and late departures up to a maximum of 240 minutes after the allotted time. Outside of these timescales, excess charges will be billed according to the fee schedule indicated at the entrance to each carpark, or available on the Airport Website.

2.1.6 Conditions of use of the open access permanent carparks

Paris-Beauvais Airport recommends its users allow sufficient time between the arrival time of their flight and their carpark exit time.

Paris-Beauvais Airport shall not, under any circumstances, be held liable for any exceedance of the parking period due to external events (vehicle breakdown, flight delays, etc.).

This also applies for any exit made ahead of the specified period, irrespective of the actual parking time and the reason given (missed or cancelled flight, etc.). No refund requests shall be considered.

Each parking area has its own tariff which cannot be applied to any other carpark, irrespective of the usage of the carpark concerned.

2.1.7 Subscriptions

A quarterly or annual subscription for each carpark may be taken out, depending on availability, for parking areas P1, P2, P3 and P4 (at a reduced rate) upon written request which must be sent to the Parking Service at least 72 hours prior to first use:

- Email: service.parking@aeroportbeauvais.com;
- Fax: 03 44 11 46 07;
- Postal address: SAGEB, Parking Service, Paris-Beauvais Airport, CS 20442, 60004 BEAUVAIS CEDEX.

The subscription is payable in advance and, at the very latest, when collecting the subscription card from the Parking Service, whose office is located in Terminal 2 next to the arrivals lounge. It cannot be refunded or exchanged unless the operator is no longer in a position to provide a long-term parking space to the subscriber (any refund will be on a pro rata basis according to the subscription period remaining).

Subscriptions may be approved:

- For private individuals. In this case, subscription is personal and is linked to a vehicle which is identified by its registration number. A plastic card bearing the name of the person, their vehicle registration and the authorised parking period shall be issued and must be displayed on each occasion the parking facilities are used. For legal entities, if a company vehicle has entered the carpark, it must have departed before another company vehicle may enter (using the same card). The subscription may be used by any person appointed by the subscriber.

Subscriptions shall not be approved for requests relating to engagement in non-contracted commercial activity at the airport. Inspections will be carried out by the Parking Service in this respect, in order to check that such commercial activity is not present in the Paris-Beauvais Airport carparks.

The subscriber may use his card to enter and exit the carpark. In the event of loss of the subscription card, a fee of €20 will be incurred for a replacement to be issued.

Any misuse of the subscription card (fraud, etc.) will entail immediate cancellation of the card and/or the subscriber will subsequently be unable to obtain a new subscription card, without prejudice in any event, to criminal proceedings which may have been initiated. In the event of cancellation of a subscriber's card due to fraudulent use, the current subscription shall not be refunded by the carpark operator. In the event of a change in pricing, the applicable tariff will be that which is in force on the day of subscribing or renewing a subscription.

Payment for subscription by cheque is not accepted.

2.2 Carparks with Restricted Access:

2.2.1 Special parking spaces allocated to licensed taxis

Accessing, parking or stopping in special parking spaces on the service road adjacent to the terminals is strictly reserved by the Oise Prefecture to licensed taxis. The annual fee is specified in the Paris-Beauvais Airport carpark pricing guide. Taxis which do not come under this category, without exception, absolutely must use the designated spaces in the drop-off area.

2.2.2 Drop-off area parking spaces reserved for commercial vehicles

Accessing, parking or stopping in parking spaces reserved to commercial vehicles is strictly limited to the following vehicles:

- Private vehicles used for car sharing,
- Commercial vehicles with less than nine seats,
- Commercial shuttle buses (door-to-door public transport and private transport from and to the unofficial parking areas),
- Private transport,
- Tourist vehicles with a driver,
- Car sharing vehicles,
- 2 or 3-wheeled motor vehicles,

- Taxis not authorised by the Prefectural Order,

The fee for the service provided, and any surcharges, are established in accordance with the fee schedule in force.

2.2.3 Parking spaces reserved for hire vehicle companies duly authorised by SAGEB

Accessing, parking or stopping in the Ready line carpark or in the hire vehicle overflow area is strictly reserved to vehicles related to hire activities authorised by SAGEB.

Tariffs and payment terms are established within the agreements for temporary occupancy of the airport public domain entered into between the hire companies concerned and SAGEB.

In the event that the overflow area and Ready line carpark become full, those who have hired rental vehicles may freely use Carpark P3. Prices will be established according to parking duration. Nevertheless, hire companies will be exempt from paying the applicable surcharge in the event of a frequency of use exceeding 10 entries and exits within a rolling 30-day period.

2.2.4 Parking reserved for the vehicles of SAGEB employees, subcontractors and authorised suppliers, and control tower parking

The control tower carpark is strictly reserved to staff from government bodies and SAGEB authorised employees.

ARTICLE 3: PROVISIONS APPLICABLE TO ALL PARIS-BEAUVAIS AIRPORT CARPARKS

3.1 Adherence to Regulations - Sanctions

All parking outside of the Paris-Beauvais Airport carparks and parking areas is prohibited. Vehicles concerned may, where appropriate, be subject to the following sanctions:

- A parking ticket fine for failure to adhere to the parking rules,
- A parking ticket fine for dangerous parking,
- Impoundment.

In accordance with the Prefectural Orders in force in relation to Paris-Beauvais Airport safety and security, drivers of vehicles navigating or parking within the airport boundaries are obliged to observe the regulations prescribed by the French Highway Code.

They must also adhere to existing signalling and comply with orders which may be given to them by the Police, Border Police staff, customs officers, sworn officers of the Directorate General for Civil Aviation and the operator's airport officers carrying out surveillance and security duties approved by the Prefecture. Pursuant to Article 1 of Decree No. 2005-316 of 29th March 2005 concerning the conferring of power upon airport officers to record certain French Highway Code infringements, violations of motorised land vehicle parking regulations within the airport right of way may also be recognised by way of parking tickets issued by Paris-Beauvais airport officers who are responsible for carrying out surveillance and security duties, and are approved in this respect by the State representative entrusted with police powers at this airport.

Vehicle manoeuvring and driving speed limits inside the carparks are governed by the provisions of the French Highway Code.

Where a driving direction is imposed inside a carpark, this must be adhered to, as must the indicated boundaries for each space.

Where applicable, foot passengers absolutely must keep to the pedestrian walkways marked out on the ground.

Parking outside of marked zones is prohibited, particularly in traffic zones, pedestrian walkways, in front of service barriers and in front of fire-fighting facilities. The operator reserves the right to move vehicles parked outside of marked zones. A fixed fee of €75.00 incl. tax (aside from removal charges) shall be charged to any user who has parked in violation and whose vehicle has been the subject of a removal. Parking in one of the carparks referred to in this regulation implies the owner's acceptance of risk as regards removal of the vehicle.

The parking duration is strictly limited to the vehicle user's length of stay at the airport or, in the case of vehicles belonging to passengers travelling from Paris-Beauvais Airport, for the time between their departure and return. Depending on available spaces, parking may be limited to a specific duration as indicated by appropriate signage.

The operator reserves the right to move any vehicle to another carpark, if necessary. In this scenario, the operator shall remain liable for removal charges.

Parking in one of the carparks entails acceptance of the potential for vehicle removal.

Vehicles parked in obstruction may be impounded, pursuant to Articles L.325-1 and subsequent of the French Highway Code.

Infringements of the prescribed rules shall be recognised by:

- A manual parking ticket fine drawn up by any person duly authorised to do so,
- An electronic parking ticket fine drawn up by any person duly authorised to do so,
- A parking ticket video.

3.2 Security

The following is prohibited:

- Carrying or using a naked flame,
- Improper use of any device which may cause a noise nuisance (alarms, sirens, loud-speakers or horns),

- Refuelling, carrying out repair work, maintenance work, or emptying or cleaning vehicles within the confines of the parking areas,
- Pouring oily, flammable or corrosive liquids, or allowing them to spill, within the confines of the parking areas. In the event of intentional or accidental spillage, any cleaning and restoration charges will be the responsibility of the user concerned;
- Bringing loose animals into the airport,
- Using any equipment reserved for carpark attendant use only,
- Carrying out any kind of industrial, commercial or artisan activity inside the airport carparks without special permission from the airport concession operator, and which may give rise to the payment of a fee.
- Carrying out surveys, requests, offers of service, the distribution of objects of any kind, or the distribution of leaflets or flyers inside the airport carparks. Gatherings are equally prohibited,
- Leaving luggage unattended within, or in the vicinity of, the airport terminal and the carparks,
- Causing damage to any of the airport concession's fixtures, fittings or landscaped areas,
- Discarding cigarettes, matches or any lit item or rubbish.

3.3 Maximum Parking Duration

The maximum parking duration in any of the parking areas is fixed at 2 months. Outside of this time, SAGEB reserves the right to have recourse to the competent Police department for the purposes of removing the vehicle(s) concerned, in accordance with Articles R325-47 and subsequent of the French Highway Code.

3.4 Tariffs

Paris-Beauvais Airport carpark tariffs are established in accordance with the pricing guide in force and are specifically available to users of its website.

Beyond 10 passes over 30 rolling days, the applied rate on the car parks will be settled depending on both the period on the car park and each car park's rates with a minimum increase of € 15.00 per pass.

The loss of a carpark entry ticket will incur the payment of a flat fee which may amount to €250 incl. tax. Payment shall be made immediately. No credit, invoicing or other form of delayed payment shall be permitted.

Any fraudulent transaction shall incur the payment of a flat fee of €250 incl. tax. Furthermore, SAGEB shall initiate legal proceedings against any person liable for such transactions.

3.5 Responsibility

Any vehicle parking within the boundaries of the Paris-Beauvais Airport carparks is parked at the owner's risk, with the fees levied simply providing an entitlement to park, and not security protection and monitoring.

SAGEB and the owner of Paris-Beauvais Airport (SMABT) do not guarantee any service other than parking, and assume no security protection or surveillance obligation. They shall not engage direct or indirect responsibility in the event of an accident, partial or complete damage, theft or burning of a vehicle or of one of its components or its contents, except where SAGEB and/or SMABT are duly proved to have caused damage.

The user shall remain solely responsible for any accident or damage of any kind, be it physical injury or material damage, which may occur in the airport carparks.

Vehicles parked in the airport carparks are the full responsibility of their owner or driver. The driver must ensure that the vehicle is locked (windows, doors, boot, etc.), that the handbrake has been applied and the engine has stopped. Owners are requested not to leave any items on display inside their parked vehicles.

The operator and/or owner of Paris-Beauvais Airport shall not, under any circumstances, be held liable for theft or damage caused by third parties.

All driving, manoeuvring, parking, and pick-up and drop-off of passengers within the confines of the Airport carparks is undertaken under the full responsibility of the vehicle users and/or owners.

In the event of damage caused to Airport facilities, the responsible party must make an immediate declaration to the Airport Parking Service and inform SAGEB and his insurance provider in writing.

Liability may not be sought from the operator or owner of Paris-Beauvais Airport in this respect.

The operator and owner of Paris-Beauvais Airport shall not be accountable for instances of unforeseeable circumstances, natural phenomena or events of force majeure, including armed robbery, bad weather, natural disasters, fire, freezing conditions, floods, snow, storms, strikes, social conflict, civil authority or military interventions, etc., with this list not being exhaustive.

3.6 Prohibition of Advertising and Touting

In accordance with the Police order regarding airport security measures, the promotion of any competing activity or service on the airport site without prior agreement of the concession holder is forbidden. Any offender shall be liable for a penalty of €250 for acknowledged infringement.

3.7 Right of Withdrawal

In accordance with the terms and conditions prescribed by Articles L.221-18 and subsequent, consumers have a period of fourteen days to exercise their right of withdrawal from a remote contract they have entered into. This period runs from the day on which the contract is entered into. Consumers do not need to justify their decision, nor be held liable for costs other than those set out in Articles L.221-23 to L.221-25 of the Consumer Code.

Pursuant to Article L.221-21 of the same code, the consumer may exercise his right of withdrawal prior to the lapse of the time period specified in Article L.221-18, informing Paris-Beauvais Airport Customer Services of his decision to withdraw by sending it the withdrawal form referred to in Article 2 of L.221-5 or an unambiguous declaration, expressing his desire to withdraw.

In accordance with Article L.221-24 of the Consumer Code, when the right of withdrawal has been exercised, the business must reimburse the consumer for the full amount paid, including delivery charges, without undue delay and at the very latest fourteen days from the date on which it is advised of the consumer's decision to withdraw.

Under the terms of Article L.221-28, the right of withdrawal may not be exercised for service supply contracts which have been fully executed prior to the end of the withdrawal period and the execution of which commenced subsequent to the prior agreement of the consumer.

3.8 Personal Data

3.8.1 Protection of personal data

SAGEB is concerned about the protection of personal data. It is committed to working in a respectful manner in the GDPR and to collecting and storing data in the interests of proportionality, relevance and security to ensure our customers a quality service.

For any information on the protection of personal data, the Customer can also visit the website of the IT Commission and Liberty www.cnil.fr.

Identity of the controller:
SAGEB – Aéroport Paris Beauvais
Route de l'Aéroport
60 000 TILLE

Designated Data Protection Officer (DPO):

M. Tahir TAS – rgpd@aeroportbeauvais.com

3.8.2 Data collected and purposes

SAGEB collects and uses personal data concerning Customers for the main purposes described below:

- Manage the issuance of parking passes including subscriptions and online reservations and hourly tickets;
- Manage access to the car park, security and fluidity of the service;
- Manage the client and prospect files, the provision of services and the contractual, technical, financial and accounting management of the relationship with the clients and users of the services;
- Securely process payment details when subscribing to a service;
- Inform Customers of the current situation in the car park and of any incidents and disturbances observed in the provision of services;
- Better understand the needs and expectations of Customers in order to provide tailored services and measure the use of services in order to evolve the offers;
- Process requests, exercise of rights and complaints of Customers;
- Comply with the law, regulations, and legal demands and orders;

For entry plate reading systems:

Manage the generation of proof of parking time in case of loss of ticket of hourly customers.

Registration plate reading device:

Some fleets are equipped with a registration plate reading device which makes it possible to improve the fluidity of access to the car park and to provide proof of the parking time in case of loss of ticket of the hourly customers. This device is also used as part of the parking safety to identify "suction cups" vehicles.

The driver or passengers are under no circumstances photographed by the device, only the registration plate and the lower part of the front of the vehicle are photographed. The Site Manager, our agents, our customer service and our remote control centre may have access to the data stored there as part of the fluidity or commercial management. The data are stored in a controlled and anonymized manner quickly in relation to the purpose.

Video protection device:

Parks are placed under video protection to ensure the safety of property and people. However, the subscribed service is entitled to a right of parking and not a right of guarding, surveillance or deposit. The right to park a vehicle in the parking lot is therefore granted at the risk of the user. These installations comply with the legislation and are based on an authorisation issued by the prefecture concerned.

The Site Manager and certain authorised persons may have access to the recorded images. A list of people authorized to view the images is available at the car park

reception desk.

Recording of conversations

As part of the improvement of our quality of service, calls to the Customer Service or the remote control center via the site or telephone intercom can be recorded. The Customer has for this purpose a right of access, rectification and opposition to such registrations, as mentioned above.

The satisfaction surveys

As part of our continuous improvement process, the quality service carries out an annual satisfaction survey among customers, subscribers and timetables across all the parks. The quality department collects the personal information of Subscribers and Customers in order to draw lots and win prizes.

SMS and E-mail

As part of the service in order to send information necessary for the performance of the service (access to the parking, billing, or to provide information of "disruption", etc.). SAGEB is required to send SMS and e-mails to its customers.

3.8.3. RECIPIENTS OF DATA

The data collected by SAGEB are exclusively intended for the SAGEB services concerned by the Customer's requests.

However, they may be transmitted in order to achieve the purpose of the processing with contracted companies or subsidiaries:

- To SAGEB business partners when you have given your prior agreement.
- To the subcontracting companies that SAGEB uses in the execution of services and orders, including management, execution, processing and payment.
- To third parties or partners, on a temporary and secure basis, certain personal data that are necessary in particular for the operation, maintenance of our Site and/or Application, to ensure the sending of the sms or e-mails that you have chosen to receive, for the performance of the Services, the correct execution of your order and the performance of the service, as well as for carrying out satisfaction surveys, etc.

The companies with which we work may have access to your Personal Data are:

- Our business partners and present on our Site
- Subcontractors we use for technical services, payment services, or suppliers of analytical solutions;
- To third parties for legal reasons, In the event that SAGEB is required to comply with laws and regulations and legal requests and orders or if permitted by law (that is, for the protection and defence of rights, a situation that threatens life, health or safety, etc.).

The Data are communicated for the sole purpose of achieving the purpose for which they are collected.

In the event that our company or all or part of its assets are purchased by a third party, the data in our possession would, if necessary, be transferred to the new owner.

3.8.4. RIGHTS OF PERSONS OVER THE DATA COLLECTED

At any time, the Customer has a right of access, modification, rectification and deletion of data concerning his own data.

This right may be exercised by sending a request by mail accompanied by a photocopy of an identity document to the address below:

DPD – DPO: M. Tahir TAS – rgpd@aeroportbeauvais.com

ARTICLE 4: COMPLAINTS AND DISPUTES

Any request for information or clarification, or any claims, must be sent to the following address:

SAGEB – Paris-Beauvais Airport
CS 20442
60,004 Beauvais Cedex

Or by email to the following address: service.clients@aeroportbeauvais.com

After having informed SAGEB Customer Services, and in the absence of receipt of a satisfactory response within a 60-day period, the Customer may approach the Travel and Tourism Mediator*, whose contact details and referral methods are available on the www.mtv.travel website.

**Disputes of a contractual nature between a consumer and a business concerned with the fulfillment of a Sales or Service Supply Contract.*

In the event of a dispute, the Customer should contact SAGEB Customer Services as a matter of priority in order to obtain an amicable solution. For any claims, please send your letter together with your flight receipt and your parking reservation to:

SAGEB - Paris-Beauvais Airport
CS 20442
60004 Beauvais Cedex

Email: service.clients@aeroportbeauvais.com

Any dispute relating to the use of Paris-Beauvais Airport car parks shall be subject to French law and the sole competence of the courts of Beauvais.

In Beauvais, 1st February, 2022